2014-15
Annual
Program Plan

Name of Program: Audio Visual Support
Name of Unit: Information & Technology Services
Name of Area: Finance & Business
Date Completed: 10/18/2013

Program’s Mission Statement:

The Audio Visual Program’s mission is to provide design input and installation support to instructional related multimedia technologies, professional production support for both administrative and student related campus events, and swift troubleshooting response to A/V related help desk calls. The program also seeks out new and innovative technologies to enhance visual and auditory learning processes to reinforce Rio Hondo’s commitment to providing innovative, challenging, and quality educational content to both its students and the community it serves.

Program’s SAO Information:

1.) The Service Area Outcomes for the Audio Visual Support program are as follows:
   Provide audio/visual technology to support public events as needed.
   Maintain/Upgrade classroom audio/visual technology as required.

2.) SAOs are assessed annually:
   Public event activities are reviewed
   Review equipment maintenance schedules
   Perform projector maintenance