Outreach & Educational Partnerships 2014-15 Program Review:
Accomplishments and Recommendations for Improvement

Accomplishments:

Key accomplishments since the last program planning cycle include:

Implementation of Freshman Welcome Days during the summer of 2013. Over 700 incoming, freshmen attended one of 9 Freshman Welcome Days. Freshman Welcome Days was a joint effort amongst Outreach/Educational Partnerships, Student Life, and Counseling.

Implementation of a Freshman Welcome Center in Fall 2013. A Freshman Welcome Center was implemented to manage a cohort of nearly 1,500 incoming freshmen. Mandated services include assessment, comprehensive educational plans, and support services. All freshmen who are not currently enrolled in a counseling course and/or participating in a specialized counseling-based program are required to attend a one-hour Student Success Appointment. At the Student Success Appointment, students meet with a counselor to identify a program of study and complete a comprehensive educational plan. In addition, students meet with an Educational Advisor to review student support services and student portal navigational tips. Student also sign up to attend a follow up one-hour Freshman Success Seminar.

Recommendations for Improvement:

Recommendations for improvement include a stronger focus on data collection for outreach services, enhance the use of technology to reach and monitor students, increase prematriculation services to high schools outside area that have high numbers of students enrolling at Rio, and increase collaboration and communication with the Counseling and Student Development division.