

Program's Characteristics, Performance and Trends

The college's commitment to proactive planning and data-driven decision making, in addition to external accountability requirements, has created an increased need for R&P services. Since the re-creation of the Research and Planning Office in 2007, there has been an increase in research and survey requests by administrators, faculty, staff, and external organizations. Customers in 2011-2012 included employees in each of the college's four areas, state and federal government, and independent organizations such as the College Board.

R&P received 127 research/survey requests between September 2011 and September 2012 (inclusive). The majority of these requests related to surveys, enrollment/headcount, or grant applications/reports. (The charts below provide details for requests by type and requests by desired month of completion.) Completing individual projects required between 1 and 120 hours (depending on the complexity of the request), with typical requests taking between 4 and 6 work hours. R&P plans to upgrade our project tracking system during 2013-2014 to facilitate ease of use, capture additional information, and allow stakeholders to view the current status of research projects.

