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Plan: 1339 Submitted: 10/18/2013
2014-15 Program Review
Program: Software Support
Unit: Information & Technology Services
Area: Finance & Business



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Goal: Create a specific goal that will accomplish the mission of the program. A proper goal is a statement that includes what you will accomplish with a specific measurable action and a date that it will be completed. Each program goal should be associated with one of the Institutional Goals and Objectives. **Please indicate which Institutional Goal best fits the Program Goal.**

Questions to consider in development of the goal: what does the program aim to accomplish; who will work toward the goal; what is the focus of the goal (students, committee members, staff, employees, physical object, situation, event, condition, etc); what change or outcome (e.g. increase, decrease, or improvement) is predicted to occur; what is the time frame in which to accomplish the goal; to what degree will the goal be accomplished.

Evaluation: Describe how you will evaluate the success of the goal. What will be different in the program as a result of accomplishing the goal? How will you evaluate and know when you have achieved the goal? What evidence will show whether the goal has been accomplished?

Please click here for more information about [How to Develop Goals, Evaluation, Objectives and Resources](#)

Please indicate which Institutional Goal the program Goal falls under. Please click [here](#) to review the 2013-2014 Institutional Goals and Objectives.

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Goal 1

Status: in progress ▾

Please select the corresponding institutional goal for your goal. If it does not correspond with an institutional goal, select Other.

1 2 3 4 5 6 7 8 9 10 11 12 Other

Short-term goal (1year) Long-term goal (2-5 years)

Goal:

Maintain the Rio Hondo Banner environment at current release levels.