Student Complaint/Grievance Summary

During 2013-2014, Student Affairs resolved 5 student complaints/grievances:

07/24/13  Student complained that an instructor treats the student like a child and tells him what to do.

9/13/13  Student complained of being mistreated by a staff member, who provided wrong information.

10/14/13  Student complained that Admissions and Records did not process a Petition to Drop after Deadline form in a timely manner, resulting in the student not being able to add classes.

2/21/14  Student complained of unethical conduct by a faculty member.

3/7/14  Student complained of unfair treatment by a staff member.

In summary:

There were 0 formal grievances filed during 2013-14; all complaints were resolved successfully through the informal grievance process.

* This information was compiled from the Annual Student Grievances & Discipline Report, maintained by the Office of Student Affairs.