



INSTITUTIONAL RESEARCH AND PLANNING 2011-2012 PLANNING PROCESS



PROGRAM REVIEW EXECUTIVE SUMMARY

Program: Counseling	Date: November 22, 2010
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Committee Members Present: Marie Eckstrom (Chair); Howard Kummerman (Dean); Cynthia Pallini (Classified); Judy Marks (Faculty); Annel Medina (Classified); Steve Hebert (Dean)

Program Members Present: Walter Jones; John Parra; Mary Rivera; Henry Gee; Belen Torres; Alana Bacho (Counseling Intern)

Commendations

- Commendations on good success and retention rates in counseling courses.
- Commendations on implementation of the Early Alert System and excellent Program Overarching Outcomes.

Program-Level Recommendations

- Continue and expand efforts in online counseling by implementing a web-based system.

Institutional-Level Recommendations

- Increase full-time counseling staff.
- Increase dedicated counseling services to various programs on campus: Athletics, Honors, Administration of Justice/Fire Tech, Nursing, Puente, Veterans, and new degrees and certificates.
- Appropriate counseling staff the means to obtain requisite training to implement and manage new technological innovations (software) in counseling, transfer, degree audits, etc.
- Increase counseling availability to students during the summer to accommodate incoming students.
- Work with Office of Institutional Research and Planning to devise, collect, and analyze meaningful data on student satisfaction.