

ellucian

4 Country View Road Malvern, PA 19355

April 16, 2014

Rio Hondo College
Att: Theresa Dreyfuss
3600 Workman Mill Road
Whittier, CA 90601-1699

RECEIVED

APR 21 2014

**PRESIDENT'S OFFICE
RIO HONDO COLLEGE**

Dear Valued Client:

It's been our pleasure to be your partner as you work to build connections, drive efficiencies, and elevate performance in order to best serve your constituents. Likewise, we make it our mission to best serve our constituents—you.

To provide you with the best possible service, we would like to take the opportunity to thank you for your business and provide you with some useful information about your maintenance programs for which you will soon be invoiced. The attached schedule contains a list of your current product maintenance which will be invoiced to you in May along with important information about invoicing and payment.

To ensure the invoices we provide you are accurate and complete, please provide the following to scott.appel@ellucian.com by no later than **May 5, 2014**:

- Purchase Order (PO) number or other information if required on your invoice in order to remit payment
- Any changes to the contact information as it appears on this letter

Additionally, please ensure that the Ellucian maintenance in the attached schedule is **incorporated in your annual budget**.

If you have any questions, you may reach us by email, phone, or mail at CustomerResponseCenter@ellucian.com, (610) 578-5750, or the address below:

Ellucian
4 Country View Road
Malvern, PA 19355
Attention: Christine Cirullo

We look forward to continuing our partnership and serving your maintenance needs. Please contact us if you have questions, need further assistance, or have suggestions for how we can enhance our services to you.

Questions? Visit <http://www.ellucian.com/Solutions/Ellucian-Client-Support/> or contact us at CustomerResponseCenter@ellucian.com.

Sincerely,



Christine Cirullo
Senior Director, Revenue & Receivables

Ellucian Confidential and Proprietary Information

**Ellucian Maintenance Notice
Rio Hondo College**

Current Maintenance

Below is a list of your current product maintenance components with payment coming due on July 1, 2014 for the Contract Year July 1, 2014 to June 30, 2015. You will receive a separate invoice for each of the Sales Orders listed below.

THIS IS NOT AN INVOICE

**Contract Year
July 1, 2014 to June
30, 2015**

Maintenance Paid in Advance

Sales Order X_7309

Maintenance Financial Aid FM Need Analysis

\$6,615

Tax

\$0

Total Maintenance - Sales Order

\$6,615

Sales Order X_C1102000

Maintenance Banner Document Management Suite Integration Component

\$2,813

Maintenance Banner Financial Aid

\$25,061

Maintenance Banner Human Resources

\$31,447

Maintenance Banner Integration for eLearning

\$3,553

Maintenance Banner Integration Technologies

\$2,369

Maintenance Banner Operational Data Store Oracle

\$26,648

Maintenance Banner Student

\$44,134

Maintenance Banner Workflow

\$7,713

Maintenance Cognos Corporation BI Administrator

\$5,264

Maintenance Cognos Corporation BI Business Author

\$8,211

Maintenance Cognos Corporation BI Consumer

\$16,844

Maintenance Cognos Corporation BI Professional Author

\$2,105

Maintenance Degree Works Degree Works

\$7,532

Maintenance EMC-Banner Doc Mgmt Suite ApplicationXtender Desktop Access

\$5,264

Maintenance EMC-Banner Doc Mgmt Suite AppXtender Image Capture

\$2,095

Maintenance EMC-Banner Doc Mgmt Suite DiskXtender Windows File System
Manager Server

\$1,500

Maintenance EMC-Banner Doc Mgmt Suite WebXtender

\$13,159

Maintenance LG APPXTNDR ApplicationXtender Desktop

\$16,002

Maintenance Luminis Basic

\$22,739

Maintenance UC4 UNIX Pkg of 2 Automation Engines 1 Agent and GAP

\$26,319

Tax

\$0

Total Maintenance - Sales Order

\$270,772

Invoicing and Payment

The "Maintenance Paid in Advance" listed above will be billed to your Institution in May, with payment due on July 1, 2014. Please note, you will receive a separate notice if you have maintenance payments which are due on a date other than July 1, 2014.

Your prompt payment allows us to focus on providing you with the highest level of quality service.

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Invoice

MAY 28 2013

FINANCE & BUSINESS

Bill-To:

Rio Hondo College
 Att: Theresa Dreyfuss
 3600 Workman Mill Road
 Whittier CA 90601-1699
 USA

Invoice No./ Date	90099688 / 05/02/2013 ✓
SAP Order No.	X_C1102000
Customer	101209
Currency	USD
Payment	Total due and payable by 07/01/2013
Total Amount	260,356.00

Invoice Details

Item	Product Description	Amount
000020	Maintenance UC4 UNIX Pkg of 2 Automation Engines 1 Agent and GAP Term: From 07/01/2013 to 06/30/2014	25,306.00
000090	Maintenance Banner Document Management Suite Integration Component Term: From 07/01/2013 to 06/30/2014	2,705.00
000140	Maintenance Banner Financial Aid Term: From 07/01/2013 to 06/30/2014	24,097.00
000180	Maintenance Banner Human Resources Term: From 07/01/2013 to 06/30/2014	30,237.00
000220	Maintenance Banner Integration Technologies Term: From 07/01/2013 to 06/30/2014	2,278.00
000290	Maintenance Banner Integration for eLearning Term: From 07/01/2013 to 06/30/2014	3,416.00

Please Remit To:

Ellucian Support Inc.
 14083 Collections Center Drive
 CHICAGO IL 60693
 USA

Account Representative:

Peggy Davis
 Phone Number : 559-905-3377
 Fax Number : 559-868-3381

RECEIVED JUN -3 2013

Doc. No./Date
90099688 / 05/02/2013

Item	Product Description	Amount
000320	Maintenance Banner Operational Data Store Oracle Term: From 07/01/2013 to 06/30/2014	25,623.00
000370	Maintenance Banner Student Term: From 07/01/2013 to 06/30/2014	42,436.00
000420	Maintenance Banner Workflow Term: From 07/01/2013 to 06/30/2014	7,416.00
000520	Maintenance Cognos Corporation BI Administrator Term: From 07/01/2013 to 06/30/2014	5,061.00
000570	Maintenance Cognos Corporation BI Business Author Term: From 07/01/2013 to 06/30/2014	7,896.00
000650	Maintenance Cognos Corporation BI Consumer Term: From 07/01/2013 to 06/30/2014	16,196.00
000660	Maintenance Cognos Corporation BI Professional Author Term: From 07/01/2013 to 06/30/2014	2,025.00
000800	Maintenance Degree Works Degree Works Term: From 07/01/2013 to 06/30/2014	7,243.00
000820	Maintenance EMC-Banner Doc Mgmt Suite AppXtender Image Capture Term: From 07/01/2013 to 06/30/2014	2,014.00
000880	Maintenance LG APPXTNDR ApplicationXtender Desktop Term: From 07/01/2013 to 06/30/2014	15,386.00

Please Remit To:

Ellucian Support Inc.
14083 Collections Center Drive
CHICAGO IL 60693
USA

Doc. No./Date
90099688 / 05/02/2013

Item	Product Description	Amount
000920	Maintenance EMC-Banner Doc Mgmt Suite ApplicationXtender Desktop Access API Srvs Term: From 07/01/2013 to 06/30/2014	5,061.00
000970	Maintenance EMC-Banner Doc Mgmt Suite DiskXtender Windows File System Manager Server Term: From 07/01/2013 to 06/30/2014	1,442.00
001060	Maintenance EMC-Banner Doc Mgmt Suite WebXtender Term: From 07/01/2013 to 06/30/2014	12,653.00
001110	Maintenance Luminis Basic Term: From 07/01/2013 to 06/30/2014	21,865.00
Subtotal:		260,356.00
Tax :		0.00
Total Amount		260,356.00

J. G. [Signature]
260,356.00

PAID
CHECK # 20669007
AMOUNT \$ 260,356.00
DATE 7/10/13
INITIAL [Signature]

Please Remit To:
Ellucian Support Inc.
14083 Collections Center Drive
CHICAGO IL 60693
USA

2013-2014 Year
C1314-0003
2553E
7-5-13
[Signature]