3. Outcomes
3.2 Program Outcome Statements

Library Program Outcomes

Outcome

Outcome	Mapping
Outreach The library promotes, and increases usage of, library resources and services through outreach.	**Institutional level Outcomes (ILO):** IV. A. Research, analyze, evaluate, and utilize relevant information., IV. B. Effectively use appropriate research or technology tools or sources., V. B. Utilize college resources to support their educational goals.
Sufficient Information Resources The library provides information resources in sufficient quantity, currency, depth, and variety to support the college curriculum.	**Institutional level Outcomes (ILO):** II. B. Comprehend and interpret various types of written information., II. C. Utilize various media formats., IV. A. Research, analyze, evaluate, and utilize relevant information., IV. B. Effectively use appropriate research or technology tools or sources., V. B. Utilize college resources to support their educational goals.
Comfortable Environment The library provides a safe, secure, comfortable environment conducive to learning.	**Institutional level Outcomes (ILO):** IV. B. Effectively use appropriate research or technology tools or sources., V. B. Utilize college resources to support their educational goals., V. C. Feel a sense of connection to the college.
Up-to-date Technology The library provides up-to-date technology to support student learning.	**Institutional level Outcomes (ILO):** II. C. Utilize various media formats., IV. A. Research, analyze, evaluate, and utilize relevant information., IV. B. Effectively use appropriate research or technology tools or sources., V. B. Utilize college resources to support their educational goals.
Convenient Access The library provides convenient access to books and other resources that support student learning.	**Institutional level Outcomes (ILO):** IV. A. Research, analyze, evaluate, and utilize relevant information., IV. B. Effectively use appropriate research or technology tools or sources., V. B. Utilize college resources to support their educational goals.
Regular Evaluation	**Institutional level Outcomes (ILO):** IV. A. Research,

The Library regularly evaluates the quality of library services and demonstrates that these services, regardless of location or means of delivery, support student learning.

analyze, evaluate, and utilize relevant information., IV. B. Effectively use appropriate research or technology tools or sources., V. B. Utilize college resources to support their educational goals.

Instruction
Librarians provide guidance and instruction in the use of library and other information resources.

Institutional level Outcomes (ILO): I. B. Demonstrate an understanding of course material., II. B. Comprehend and interpret various types of written information., II. C. Utilize various media formats., IV. A. Research, analyze, evaluate, and utilize relevant information., IV. B. Effectively use appropriate research or technology tools or sources., V. B. Utilize college resources to support their educational goals.

Equal Access
The library provides equal access to all students.

Institutional level Outcomes (ILO): II. B. Comprehend and interpret various types of written information., II. C. Utilize various media formats., IV. A. Research, analyze, evaluate, and utilize relevant information., IV. B. Effectively use appropriate research or technology tools or sources., V. B. Utilize college resources to support their educational goals.

Recognize Value of Library Services and Resources for Lifelong Learning
As a result of participating in or using Rio Hondo College Library's resources, programs, and/or services, by the end of their college experience, students will recognize the value of library services and resources and plan to continue to use libraries to facilitate lifelong learning.

Institutional level Outcomes (ILO): II. B. Comprehend and interpret various types of written information., II. C. Utilize various media formats., IV. A. Research, analyze, evaluate, and utilize relevant information., IV. B. Effectively use appropriate research or technology tools or sources., V. B. Utilize college resources to support their educational goals., V. D. Maintain and improve their personal health, wellness, and performance.

Define Information Need and Develop Focused Thesis
As a result of participating in or using Rio Hondo College Library's resources, programs, and/or services, by the end of their college experience, students will define their information need in order to develop a focused research thesis.

Institutional level Outcomes (ILO): IV. A. Research, analyze, evaluate, and utilize relevant information., IV. B. Effectively use appropriate research or technology tools or sources., V. B. Utilize college resources to support their educational goals.

Select Appropriate Research Tools to Retrieve Relevant Information
As a result of participating in or using Rio Hondo College Library's resources, programs, and/or services, by the end of their college experience, students will select the most appropriate research tools (library catalog, databases, web search engines, etc.) to retrieve relevant information.

Institutional level Outcomes (ILO): IV. A. Research, analyze, evaluate, and utilize relevant information., IV. B. Effectively use appropriate research or technology tools or sources., V. B. Utilize college resources to support their educational goals.

Use Various Research Tools to Locate and Access Information in Numerous Formats As a result of participating in or using Rio Hondo College Library's resources, programs, and/or services, by the end of their college experience students will use various research tools to successfully locate and access information in numerous formats.	**Institutional level Outcomes (ILO):** II. B. Comprehend and interpret various types of written information., II. C. Utilize various media formats., IV. A. Research, analyze, evaluate, and utilize relevant information., IV. B. Effectively use appropriate research or technology tools or sources., V. B. Utilize college resources to support their educational goals.
Evaluate the Relevance, Quality, and Credibility of Various Information Sources Using Critical Thinking and Problem-Solving Skills As a result of participating in or using Rio Hondo College Library's resources, programs, and/or services, by the end of their college experience, students will evaluate the relevance, quality, and credibility of a wide variety of information sources using critical thinking and problem-solving skills.	**Institutional level Outcomes (ILO):** I. E. Apply various problem-solving approaches., IV. A. Research, analyze, evaluate, and utilize relevant information., IV. B. Effectively use appropriate research or technology tools or sources., V. B. Utilize college resources to support their educational goals.

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