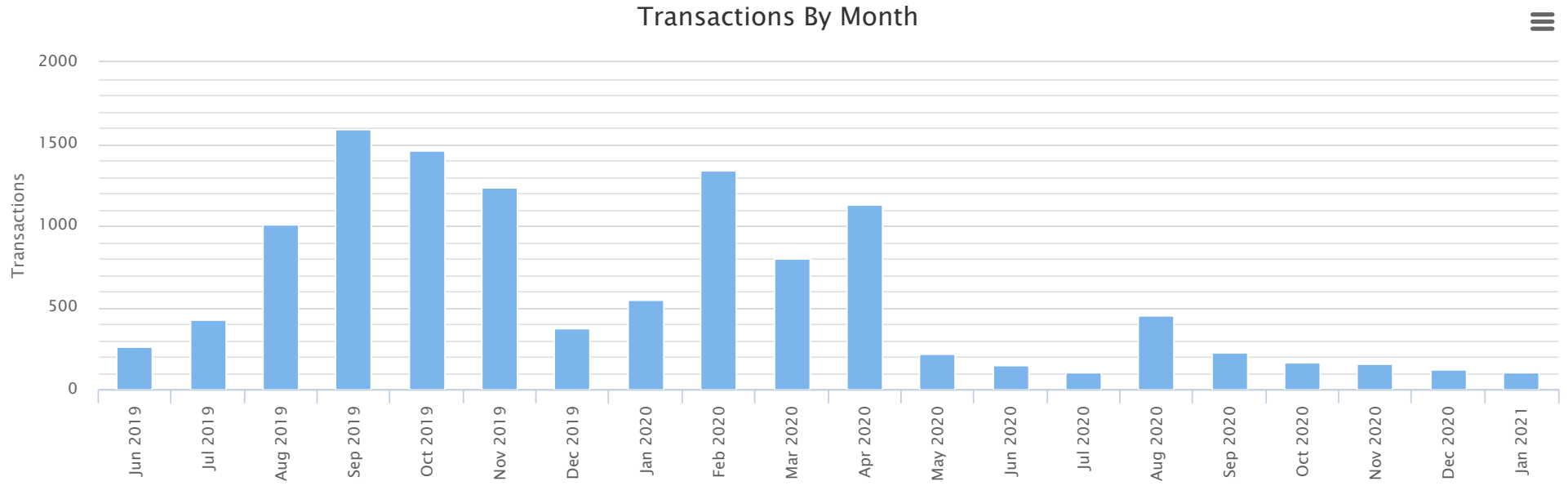


Monthly Breakdown

JUN JUL AUG SEP OCT NOV DEC JAN FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC JAN
263 429 1005 1591 1457 1234 378 551 1339 804 1128 217 151 106 455 222 165 154 118 103



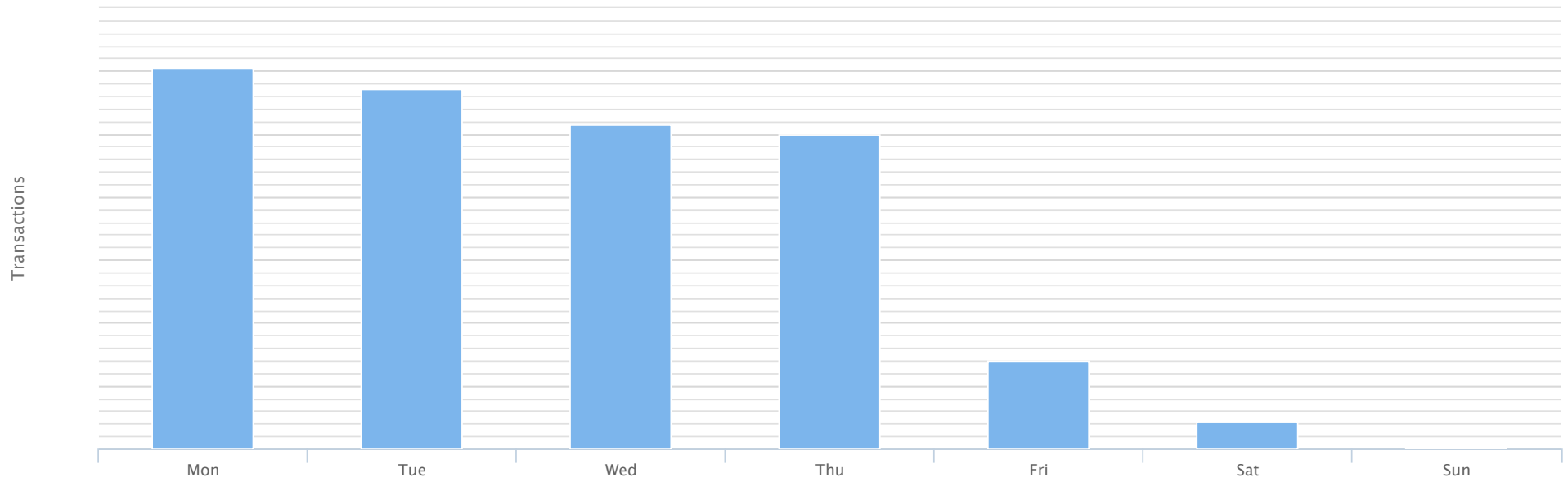
Daily Distribution (on what days are the questions asked)

MON TUE WED THU FRI SAT SUN

3029 2852 2575 2498 698 210 8

26% 24% 22% 21% 6% 2% 0%

Transactions By Day of the Week



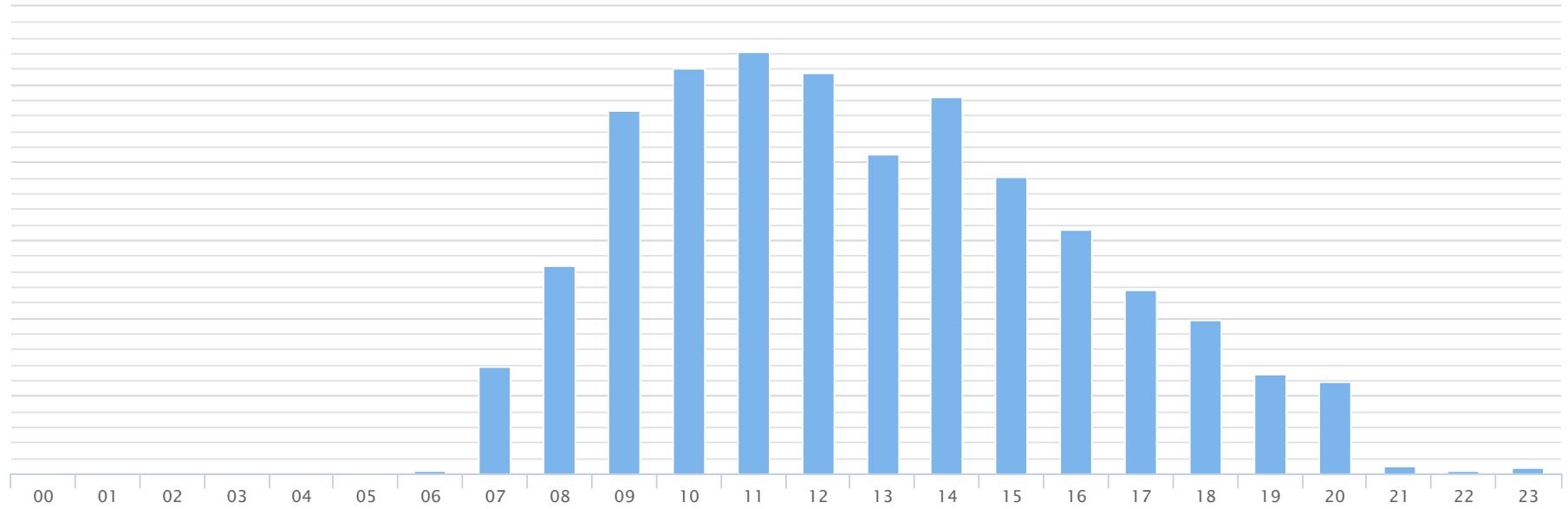
Hourly Distribution (at what hour are the questions asked)

00 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19 20 21 22 23
6 2 1 2 2 3 11 345 667 1165 1300 1354 1289 1027 1210 952 783 590 493 319 297 22 11 19

Transactions By Hour of the Day



Transactions



Daily/Hourly Distribution Table

The table below shows the hourly question distributions for all Mondays, Tuesdays, etc. (i.e. the number of questions, by hour, for every Monday in the given time period, for every Tuesday,...). Really useful for scheduling staffing!

	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	All	
M	1	2	0	0	0	0	0	64	238	272	258	309	365	290	324	251	237	119	141	87	61	8	1	1	3029	M
T	4	0	1	1	1	3	3	120	137	313	334	314	260	221	278	229	166	167	122	73	93	5	6	1	2852	T
W	0	0	0	0	1	0	0	96	126	240	300	248	281	176	213	234	194	156	119	87	80	5	3	16	2575	W
T	0	0	0	1	0	0	0	44	106	240	272	310	251	209	314	210	170	134	102	71	60	3	1	0	2498	T
F	0	0	0	0	0	0	8	20	56	62	113	113	78	117	78	18	12	13	8	0	1	1	0	0	698	F
S	0	0	0	0	0	0	0	1	3	37	23	60	53	13	3	10	3	1	1	0	2	0	0	0	210	S
S	1	0	0	0	0	0	0	0	1	1	0	0	1	1	0	0	1	0	0	1	0	0	0	1	8	S

