Support Services Webpage for Distance Education

https://www.riohondo.edu/distance-education/course-support/

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Canvas Orientation (Online/Onsite)

Canvas Login

FAQs

Login Info

Technical Support

Canvas StudentReadiness (CVC)

Course Support

Browser Diagnostic Test

Computer Requirements

Course List

Reduced Cost/Free Internet Access/WiFi

Online Counseling

General Links ▾

Tools for Success

Out-of-State Online Students

Faculty Links ▾

Contact Us

Home / Course Support

Course Support

The Office of Distance Education at Rio Hondo is dedicated to providing students with the support services that they need to be successful online students. Be sure to visit our Frequently Asked Questions (FAQ) page for answers to your most common questions. Below you will find information on the various levels of support available to students, tips for being a successful online student, as well as information on various campus services.

Do you need computer access? Computers with high-speed internet access are available to Rio Hondo students in the library and in the Business Lab:

Library hours and general information

The Business Lab is located in LR 118. See the District Lab Website for hours and days of operation:

District Lab Website

Do you need help in navigating your online course? Do you have questions or comments about a course? Do you need assistance accessing your course?

There are three levels of support for students taking courses online at Rio Hondo.

1. If you are experiencing difficulty accessing course materials, assignments, quizzes, or other content within the course please contact your instructor using the Canvas email tools.
2. If you have any comments or concerns about your online class (transfer issues, academic questions), please click on one of the links below to contact your Division Dean or an Online Counselor.

» Contact a Division Dean

» Online Counseling

3. If you are experiencing problems outside of your course, such as:

- Unable to logon
- Forgot password – verification of your student id is required. Please call the office if your password needs to be reset. Please select a password that you will not forget and/or record your password