

# Follow-Up Report

In Response to Commission Action Letter Dated June 14, 2022

Submitted by:
Rio Hondo College
3600 Workman Mill Road
Whittier, CA 90601

Submitted to:

The Accrediting Commission for Community and Junior Colleges
Western Association of Schools and Colleges

September 2023

### Vision, Mission, Values

#### Vision

Rio Hondo College aspires to be an evolving community-focused institution that embraces diversity, equity, and inclusion as a means to achieve personal, professional, and educational goals in a caring and rigorous environment.

#### Mission

Río Hondo College is an educational and community partner committed to advancing social justice and equity as an anti-racist institution that collectively invests in all students' academic and career pathways that lead to attainment of degree, certificate, transfer, and lifelong-learning goals.

### Values

As a teaching/learning community, we come together and strive to meet the needs, aspirations, and goals of our changing student population and communities. Since what we value forms the core of who and what we are, the college community—trustees, faculty and staff—recognizes the importance of openly and candidly expressing the college's values. Rio Hondo College values the following (Board Approved 05/12/21):

- 1. **Quality Teaching and Learning:** a dynamic, student-centered learning environment that embraces equity-minded principles,
- 2. **Student Access and Success:** a welcoming and inclusive environment that provides our community with the knowledge, wisdom, and skills that facilitate upward social and economic mobility.
- 3. **Diversity, Equity and Inclusion:** a commitment to advancing educational justice, equity, and opportunity,
- 4. **Integrity and Fiscal Responsibility:** a College engaged in ethical practices and responsible use of resources for the optimum benefit of its students, community, and staff.



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Rio Hondo College 3600 Workman Mill Road Whittier, CA 90601

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September 2023

### Certification

Follow-Up Report 2023 Rio Hondo College June 14, 2023

To: Accrediting Commission for Community and Junior Colleges

Western Association of Schools and Colleges

From: Marilyn Flores, Ph.D. Rio Hondo College

3600 Workman Mill Road

Whittier, CA 90601

I certify there was broad participation by the campus community and believe this report accurately reflects the nature and substance of this institution.

Signatures:
M. A
Marilyn Flores, Ph.D., Superintendent/President Rio Hondo Community College District
I. Prester
Kristal Orozeo, President, Board of Trustees, Rio Hondo Community College District
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Don Miller, Ph.D., Co-Chair, Accreditation Leadership Team; Vice President of Academic Affairs,
Rio Hondo Community College District
Medina Phodes
Angela Medina Rhodes, Ed.D., Co-Chair, Accreditation Leadership Team; President, Academic
Sepate May Dudilla
Caroline Durdella, Ph.D., Accreditation Liaison Officer, Rio Hondo Community College District
Sandrahtkenard
Sandra Hernandez, President California School Employees Association
Kal Kl
Kal Fl. President Associated Students of Rio Hondo College

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### REPORT PREPARATION

Work on the 2023 accreditation follow-up report began in earnest in spring 2022. In collaboration with a newly appointed Superintendent/President, the Vice President of Academic Affairs, and a newly elected Academic Senate President, the Accreditation Liaison Officer (ALO) developed a plan to begin work on the follow-up report.

First, the accreditation leadership team was expanded to include critical staff in areas where the College received its compliance recommendation. The follow-up report team included faculty, administrators, and classified staff. Members of the follow up report team are described in Table 1 below.

Table 1. Members of the Follow-Up Report Team

Name	Position	Constituency
Marilyn Flores	Superintendent/President	Administration
Don Miller	Vice President, Academic Affairs	Administration
Caroline Durdella	Executive Dean,	Administration
	Academic Affairs & Institutional Effectiveness	
	Accreditation Liaison Officer	
Angela Medina	President, Academic Senate	Faculty
Rhodes		
Sean Hughes	Outcomes Coordinator	Faculty
Elizabeth Ramirez	Chair Curriculum Committee	Faculty
Mike Slavich	Dean, Instructional Operations	Administration
Sandra Hernandez	CSEA President	Classified
	Library Media Technician	
Earic Dixon-Peters	Vice President, Student Services	Administration

In fall 2022, the timeline to guide the accreditation follow-up report process was finalized (see Table 2). The follow-up report team has met regularly, generally about once per month. The Accreditation Liaison Officer (ALO) was responsible for ensuring that the follow-up report was progressing according to established timeline, setting meeting agendas, providing updates to the Board of Trustees, communicating to the campus community about the process, and troubleshooting during the follow-up report process.

Beginning in Fall 2022, information from the follow-up report team was forwarded to the ALO, who started the process of formalizing the information into drafts of the *Follow-Up Report*. As the writing process began, dialogue among the ALO and members of the follow-up report team occurred to clarify any ambiguous information and to supplement the evidence that was provided.

The report went through an extensive vetting process. Beginning in spring 2023, portions of the *Follow-Up Report* were read by members of the Follow-Up Report Team, as well as by the Institutional Effectiveness Committee, Outcomes Committee, Planning and Fiscal Council (PFC), the main participatory/shared governance committee on campus, Academic Senate, and the Board of Trustees. A campus-wide opportunity for review and input, via an electronic feedback form, was also provided during spring 2023. As recommendations for improvement came in, they were incorporated into the report. More than 100 members of the campus community have directly contributed to this follow-up report (see Table 3). Rio Hondo College is proud of its efforts to quickly come into compliance with commission standards.

Table 2.

Accreditation 2022
Timeline for Follow-Up Report and Visit – October 2023

Fall 2022/Spring 2023							
Task	Due Date	Participants					
Convene Accreditation Leadership Team	October 2022	C. Durdella M. Eckstrom M. Flores D. Miller E. Dixon-Peters S. Hernandez A. Medina Rhodes					
Convene Expanded Leadership Team PFC Information Item/Report	November 2022	C. Durdella M. Eckstrom M. Flores D. Miller E. Dixon-Peters S. Hernandez A. Medina Rhodes S. Hughes E. Ramirez M. Slavich					
Quarterly Report BOT	December 2022/January 2023	C. Durdella					
Draft Response to Compliance Recommendation	November 2022 – February 2023	C. Durdella M. Eckstrom					
Gather Evidence in Support of Recommendation	November 2022 – February 2023	C. Durdella A. Barbosa Follow-Up Report Team					
Leadership Team Check-In/Report Review	February 2023	C. Durdella M. Eckstrom M. Flores D. Miller E. Dixon-Peters S. Hernandez A. Medina Rhodes S. Hughes E. Ramirez M. Slavich					

# Accreditation 2022 Timeline for Follow-Up Report and Visit – October 2023

Fall 2022/Spring 2023							
Task	Due Date	Participants					
Cabinet Review PFC Information Item/Progress Report	March 2023	M. Flores C. Durdella					
College-wide Review	March 2023	Online					
Revisions & Editing	April 2023	C. Durdella M. Eckstrom					
Quarterly Report BOT	April 2023	C. Durdella					
Final Report to BOT	May 2023	C. Durdella					
Final Report to Graphic Design	July/August 2023	C. Durdella					
Prepare Webpage	August/September 2023	C. Durdella A. Barbosa/I. Orozco/A. Tomasich					
Submit Report to ACCJC	September 2023	C. Durdella					
ACCJC Site Visit	October 2023	ALL					



# Table 3.

# **Accreditation Follow-Up Report 2023**

Accreditation Leadership Co-Chairs: Don Miller, Vice President Academic Affairs, and Angela Medina Rhodes, President of Academic Senate

Accreditation Liaison Officer (ALO): Caroline Durdella, Executive Dean, Academic Affairs, and Institutional Effectiveness

Writer / Editor: Marie Eckstrom, Faculty, English/Reading

Administrative Support: Renee Gallegos (M/C), Angie Tomasich (M/C), James Sass (C), Sarah Cote (C), Connie Tan (C), Vivian Miu (C), Isai Orozco (C), and Alyssa Barbosa (C)

Group	Institutional Effectiveness Committee	Outcomes Committee	Curriculum Committee	Academic Senate Executive Board	Planning And Fiscal Council	President's Cabinet	Administrative Council	Associated Students Rio Hondo College
	Dr. Caroline Durdella, Executive Dean, Academic Affairs, and Institutional Effectiveness (co-chair)	Sean Hughes Architecture & Civil Engineering Faculty (chair)	Leigh Ann Unger, Admissions & Records	Dr. Angela Medina Rhodes President	Dr. Don Miller, Vice President, Academic Affairs (co-chair)	<b>Dr. Marilyn Flores,</b> Superintendent/Pre sident	41 Participants of Presidents Cabinet, Managers and Confidentials.	Matthew De Haro President
Membe r s	Dr. Julio Flores, Counselor/Facult y (co-chair)	Dr. Caroline Durdella Executive Dean, Academic Affairs, and Institutional Effectiveness	Elizabeth Ramirez, Articulation Officer	Kelly Lynch First Vice- President	Dr. Angela Medina Rhodes, Academic Senate President (co-chair)	Dr. Don Miller, Vice-President, Academic Affairs		Anthony Carrillo Vice President
	Dr. Alice Mecom, Dean, Communications & Languages	Aimee Ortiz, Nursing	Alex Gardos, Arts/Cultural Programs	Angelica Martinez Second Vice- President	Dr. Stephen Kibui, Vice-President, Finance and Business	Dr. Stephen Kibui, Vice-President, Finance and Business		<b>Dylan Rodriguez</b> Chief Justice
	Sandra Hernandez, President of CSEA	<b>Dr. Consuelo Gutierrez,</b> SS Administrator	Jannine Livingston, Arts/Cultural Programs	Michael Koger Secretary	Dr. Earic Dixon- Peters, Vice President, Student Services	Dr. Earic Dixon- Peters, Vice-President, Student Services		Naomi Chavez Secretary

Marie Eckstrom,	Cynthia Lewis,	Marius	Steve Johnson	Dr. Caroline	Tina H. Kuperman,	Celeste Sandoval
Program Review	Art	Dornean, Career	Parliamentarian	Durdella, Executive	J.D.,	Treasurer
Coordinator		and Technical		Dean, Academic	Vice-President,	
		Education		Affairs, and	Human	
				Institutional	Resources/Complia	
				Effectiveness	nce Officer/Title IX	
Lisa M. Chavez,	Daniel Osman,	Sean Hughes,	Farrah	Mark Yokoyama,	Dr. Russell	Melany Morales
Dean,	Communications	Career and	Nakatani ASCC	Dean, Public Safety	Castañeda-Calleros,	ICC Chair
Counseling	2	Technical	Representative		Director,	Executive
		Education			Government and	
					Community	
					Relations	
Ruben Agus,	Dr. Don Miller,	Janet Cha,	Dorali	Heba Griffiths,	Ruthie Retana,	Nikki Gigante
CTE-	Vice President of	Business	Pichardo-Diaz	Student Services	Director, Marketing	Chair of Student
Drafting/GIS	Academic Affairs		Past President	Administrator	and	Services
				(2021-2023)	Communications	
Dr. Juana Mora,	Eric Caesar,	Ralph	Diana	Kelly Lynch,	Andrew Delgado	Reggie Diaz
Political Science	Business	Velasquez,	Valladares	1st Vice President,	**,	Clemente
Faculty		Communications	RHCFA	Academic Senate	Acting Director,	Chair of
		/Languages	President		Facilities Services	Community
						Service
Manuel Halim,	Dr. Erika Leon,	Gil Puga,		Angelica Martinez,		Giovanni Toribio
Web Developer	Assistant Dean,	Communications		2nd Vice President,		Chair of Basic
CTE	Adult Education	/Languages		Academic Senate		Needs
Aditi Sapra,	Jay Ribaya,	Murad Saakyan,		Michael Koger,		Valeria Contreras
Sociology Faculty	MSE 1	Communications		Secretary,		Chair of Cultural
		/Languages		Academic Senate		Diversity
Jose Millan, CTE	Jose Millan,	Dorali Pichardo-		Steve Johnson,		Kal El
- ACEDD	CTE 2	Diaz, Counseling		Parliamentarian,		Chair of Public
				Academic Senate		Relations
Mark	Dr. Julio R.	Mike		Farrah Nakatani,		Jose Lara
Yokoyama,	Flores,	Garabedian,		ASCCC		Chair of
Dean, Public	Counseling	Dean/Library		Representative,		Legislative Affairs
Safety		and Instructional		Academic Senate		
		Support N/A				
	Kevin Barman,	Mike Slavich,		Dorali Pichardo-		Edith Chavez
	BSS 1	Dean/Career &		Diaz Past President,		Chair of
		Technical N/A		Academic Senate		Sustainability
		Ed/Instructional				
		Operations				

	Lisette Acevedo,	Claudia Rivas,	Diana Valladares	Anthony Garcia
	Communications	Library	Faculty Association	Senator at Large
	1		President (or	of C.E.
	Batala and	Non-su Counts	designee)	B
	Michael	Nancy Garcia,	Sandra Hernandez	Dayana Iniguez
	Dighera,	Math/Science	CSEA President	Senator at Large of B.N.
	CTE 1 Mike	Eddaration	Lisa Sandoval	Davina Tabbakh
		Ed Izaguirre,		
	Garabedian,	Math/Science	CSEA Appointee	Senator at Large
	Dean, Library	Communication	I'm Cons	of S.S
	Richard	Cameron English	Jim Sass	Rey Serrano
	<b>Beckman,</b> Public	Math/Science	CSEA Appointee	Senator at Large
	Safety			of L.A.
	Robin Babou,	Wendy Huang,	Dan Coffman	Jose Rodriguez
	Library	Health Science	Faculty Appointee	Senator at Large
			(2022-2023)	
	Ryan Bronkar,	Stephen Smith,	Grant Tovmasian,	Angelyne
	MSE 2	Kinesiology,	Faculty	Anderson
		Dance, &	Appointee (2020-	Senator at Large
		Athletics	2023)	
	Dr. Earic Dixon-	Ryan Carey,	Veronica Hollbrook	Destiny Mendoza
	Peters,	Public Safety	Faculty	Senator at Large
	Vice President of	1 done surcey	Appointee (2020-	Schator at Earge
	Student Services		2023)	
	Stadent Scrinces		2023)	
_		Sondra Moe,	Matthew De Haro	Briana De Leon
		Behavioral &	Student Appointee,	Senator at Large
		Social Sciences	ASRHC	
		Abbie Perry,	Dylan Rodriguez	Victoria Reyes
		Behavioral &	Student Appointee,	Senator at Large
		Social Sciences	ASRHC	of C.S.
		Joaquin Duran,	Anthony Carrillo	Isaiah Pro
		Behavioral &	Student Appointee,	Senator at Large
		Social Sciences	ASRHC	C.D.
		Social Sciences	ASTRIC	C.D.
		Rose Marie		Christina
		Gaw, Disabled		Miranda
		Students		Senator at Large
				of P.R.

	Program &			
	Services			
	Victoria Reyes,			
	Student			
	Representative			

### RESPONSE TO COMMISSION ACTION LETTER

This section summarizes the actions taken by the College to come into compliance with Commission requirements as described below and stated in the Commission action letter dated June 14, 2022.

The Commission determined that the College must demonstrate compliance with the following Standards, as identified in the requirements below. This demonstration must be addressed in the required Follow-Up Report.

Standard II.A.3 (College Requirement 1): In order to the meet the Standard, the Commission requires the college include student learning outcomes on their officially approved course outlines and ensure students receive, in every class, a syllabus that lists these outcomes.

Immediately upon conclusion of the comprehensive site visit in March 2022, the College began working in earnest to come into compliance with standard II.A.3. On March 23, 2022, the Curriculum Committee approved a motion that learning outcomes statements will be housed in CurrlQunet on the student learning outcomes tab. This new requirement took effect in summer 2022 [CR1-01]. Under the new process, each division dean will be responsible for ensuring that learning outcomes statements are loaded into CurrlQunet prior to approving a new course or course revision for Curriculum Committee review and approval, [CR1-02, CR1-03]. In sum, the compliance requirement was formally recognized and addressed by the Curriculum Committee and responsibility for ensuring compliance is assigned to division deans. Division deans ensure compliance by ensuring learning outcomes statements are loaded into CurrlQunet prior to new and revised courses moving forward in the Curriculum approval process, and by ensuring that the correct learning outcomes appear on syllabi [CR1-03, CR1-12]. In April 2022, the compliance requirement was also discussed by the Academic Senate [CR1-04].

Perhaps most importantly, the compliance requirement was formally recognized and codified by the District and the Rio Hondo College Faculty Association (RHCFA). The Collective Bargaining Agreement (CBA) 2022- 2025 for the RHCFA specifically states [CR1-13]:

5.3.8.1 Student learning outcomes (SLOs) shall be included on the Course Outline of Record (COR).

5.3.8.2 Faculty shall include student learning outcomes from the COR on their syllabi to students and the unit member's supervisor (or designee) for each course taught, by the first day of the second week of instruction of that class (summer and intersession included).

To ensure integrity between student/course learning outcomes housed in CurrlQunet and course syllabi, the Office of Academic Affairs has published an infographic outlining each of the steps and the timeline for ensuring compliance between CurriQunet, where student/course learning outcomes are stored, and the syllabi for a course [CR1-03].

As described in the infographic [CR1-03], the process begins with each division dean working with division faculty to review all active courses in CurrlQunet to ensure that each course has student/course learning outcomes located on the SLO tab in CurriQunet. This step takes place the semester before a course is offered. Next, approximately one month prior to the start of a new term, the Office of

Instructional Operations downloads an SLO report from CurrlQunet which contains all active courses being taught in the upcoming term [CR1-05]. This report is then given to each division dean to send to all faculty teaching in the upcoming term, along with a reminder to include the approved student/course learning outcomes in all syllabi [CR1-06]. One week prior to the start of the new term, each division dean will send out a reminder to all faculty teaching in the upcoming term to include all approved student/course learning outcomes on their syllabi [CR1-07]. The reminder is then repeated on Flex Day, which occurs at the very beginning of the semester and represents the first day the faculty return to campus, at division meetings or in Flex Day division communications [CR1-08]. By the first day of the second week of instruction, each faculty member submits an electronic copy of all syllabi to the division office. The division office then cross-checks the syllabi against the CurrlQunet report and ensures that each syllabus contains the officially approved learning outcomes as stored in CurrlQunet. If a syllabus has incorrect or missing student/course learning outcomes, the division office contacts the faculty member and requires that they resubmit their syllabi within 72 hours with the correct student/course learning outcomes or the division corrects the syllabi and provides the corrected copy to the faculty member [CR1-09]. Corrected syllabi are then distributed to students.

To ensure integration and alignment with the College curriculum process, the Outcomes Committee also developed and approved recommendations for the creation of student/course level learning outcomes. The recommendations address new courses, as well as a process for course revisions, which includes modifications to learning outcomes statements. These processes were reviewed and approved by the Outcomes Committee on March 21, 2023 [CR1-10].

For new courses and/or revisions, the process begins with the course originator developing or revising student/course learning outcomes. When a change or update has been made, CurrlQunet notifies the Outcomes Coordinator that there are learning outcomes associated with a course in need of review. The Outcomes Coordinator consults with the corresponding discipline experts serving on the Outcomes Committee and together they provide feedback to the course originator. If needed, the feedback is then incorporated into the student/course learning outcomes in CurrlQunet by the course originator.

Integrity between the curriculum process and outcomes assessment process is accomplished through collaboration between the offices of Instructional Operations, which has administrative oversight for the CurrlQunet platform and Institutional Effectiveness, which has administrative oversight over the TaskStream platform. The TaskStream platform houses the results of student/course level outcomes assessments while the CurrlQunet platform houses the approved student/course outcomes statements. To ensure integrity between systems and processes, at the end of each term, a report of newly approved or updated courses and their corresponding outcomes statements is generated by the Instructional Operations office, and provided to the Institutional Effectiveness office, for upload into the TaskStream platform, where results of outcomes assessments are entered. This process ensures alignment between the source of approved outcomes (CurrlQunet) and the platform for entering the results of outcomes assessments (TaskStream).

Finally, the change to storing approved course outcomes within CurrlQunet also resulted in changes to how the College makes the outcomes publicly available to students. Students and the general public have access to student/course learning outcomes through the public version of CurrlQunet, which is available from the College website [CR1-11].

### **EVIDENCE LIST**

CR1-01 Curriculum Committee Meeting Minutes 3-23-22

CR1-02 Agenda Joint Deans Meeting 4-7-22

CR1-03 RHC CurriQunet Syllabi Submission Process

CR1-04 Academic Senate Minutes 4-5-22

CR1-05 Office of Instructional Operations CurriQunet SLO Report

<u>CR1-06 Communication from Office of Instructional Operations to Division Deans Regarding SLO</u>
<u>Compliance</u>

CR1-07 Examples of Division Dean Communications with Faculty Regarding SLOs

<u>CR1-08 Examples of Division Flex Day SLO Syllabi Reminders</u>

CR1-09 Communication Regarding Compliance for Syllabi and SLOs

CR1-10 Outcomes Review Process Approved March 21, 2023, by the Outcomes Committee

<u>CR1-11 Screenshots of College CurrlQunet Public Site, Sample CLOs</u>

<u>CR1-12 CurrlQunet Workflow Demonstrating Deans' Role in New and Revised Courses</u>

CR1-13 RHCFA Collective Bargaining Agreement 2022 – 2025 Section 5.3.8 pp. 16 – 17