



Rio Hondo Community College  
3600 Workman Mill Road  
Whittier, CA 90601  
Phone: 562/908-3413 Fax: 562/908-3462

June 9, 2023

Bulletin No. 1

Bid No. 2098: Medical Services

The following response(s) is provided per question(s) submitted by Bidder(s):

1. **Question:** Would Rio Hondo College consider a proposal for a 24/7/365 telehealth (urgent care medical services) solution?

**Answer:** No. We require two (2) days in person.

2. **Question:** The RFP lists an RN (Registered Nurse), would you accept an MA (Medical Assistant)?

**Answer:** See Addendum No. 1.

3. **Question:** Is it allowable to incorporate extra support services such as 1 provider, 1 front desk, 1 RN (Registered Nurse), 1 Medical Director, Operations Manager and 1 person to provide over sight and support at a 15%-20% "indirect costs" line item?

**Answer:** See Addendum No. 1.

4. **Question:** In regards to Exhibit A page, 13: A. Scope; Can the Consultant utilize a NP (Nurse Practitioner) or PA (Physician Assistant) that is overseen by an MD (Medical Doctor) for Telehealth Medical Support services?

**Answer:** See Addendum No. 1.

5. **Question:** In regards to Exhibit A page, 13: A. Scope; What were the past typical Medical Services provided to students?

**Answer:** Physical exams, STI testing, and birth control.

6. **Question:** In regards to Exhibit A page, 13: A. Scope; What was the total average visit count per month, in the On-Campus clinic?

**Answer:** Approximately five (5) visits per day.

7. **Question:** In regards to Exhibit A page, 13: A. Scope; What was the total average per month of Telehealth visits?

**Answer:** Approximately fourteen (14) Telehealth visits per day.

8. **Question:** In regards to Exhibit A page, 13: C. Consultant Responsibilities; Can the Consultant utilize a NP (Nurse Practitioner or PA (Physician Assistant) that is overseen by an MD (Medical Doctor) for On-Campus visits?

**Answer:** See Addendum No. 1.

9. **Question:** In regards to Exhibit A page, 13: C. Consultant Responsibilities; What are the expected hours of operation for On-Campus and Telehealth Medical Services?

**Answer:** On-Campus Medical Services: Tuesday and Wednesday (8:00 am - 5:00 pm)  
Telehealth Medical Services: Thursday (8:00 am - 5:00 pm)

Sincerely,



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Felix G. Sarao

Director - Contract Management and Vending Services