



**Rio Hondo College
Student Services**

**Student Learning Outcomes
2009-2010**

The SLO cycle will repeat once a year. During each cycle SAOs (Service Area Outcomes) may be developed in addition to the SLOs (Student Learning Outcomes). SLO/SAO listed below are only those active in the SLOlutions software. Grant funded programs may choose one grant objective that is measurable as an SLO/SAO.

Programs	STEP 1 Identify SLO	STEP 2 Assessment Methods, Rubric & Tool Created	STEP 2 Gather Evidence	STEP 3 Summarize Findings	STEP 4 Develop Action Plan	STEP 5 Implement Action Plan
	Sept 09	Sept-Dec 09	Dec 09	Jan - Mar 10	Apr-May 10	May 10 and Ongoing
Admissions & Records Returning and new student applications will be processed in an accurate and timely manner.	<i>Done</i>	<i>Done</i>	<i>SP10</i>	<i>Done</i>	<i>Done</i>	<i>Done</i>
Assessment Center Students will become better prepared to take the college assessment test battery as a result of reviewing sample practice tests The Assessment Center will provide comprehensive, up-to-date; diagnostic tools to place students in math, reading and English Courses The Assessment Center will provide a variety of testing to the RHC community. The Assessment Center will support academic administrative and student services endeavors at RHC.	<i>Done</i>	<i>Done</i>	<i>FA09</i>	<i>Done</i>	<i>Done</i>	<i>Ongoing</i>



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<p>CalWORKs</p> <p>New CalWORKs students will be able to identify CalWORKs services after a counseling CalWORKs orientation</p> <p>CalWORKs students will discuss their academic progress with their instructors for each Fall and Spring semester.</p>	<i>Done</i>	<i>Done</i>	<i>FA09/SP10</i>	<i>Done</i>	<i>Done</i>	<i>Ongoing</i>
<p>Career Development Center</p> <p>Students new to the Career Center will learn about Career Resources.</p>	<i>Done</i>	<i>Done</i>	<i>FA09/SP10</i>	<i>Done</i>	<i>Done</i>	<i>Done</i>
<p>Counseling & Student Development</p> <p>CSD will provide comprehensive counseling services by appointment and/or on a walk-in basis at times and in locations that are convenient for RHC students.</p> <p>CSD will offer courses that cover orientation, college exploration, career and life planning both during regular class meeting times and on-line</p> <p>CSD will actively fulfill its role in the RHC Matriculation process</p>	<i>Done</i>	<i>Done</i>				



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Destination Early College Education Students who participate in the DECE ECE Career Symposium will increase their understanding of basic science concepts that are taught in the ECE classroom	<i>Done</i>	<i>Done</i>	<i>SP10</i>	<i>Done</i>	<i>Done</i>	<i>Done</i>
Disabled Students Programs & Services DSPS students will apply the registration information given to them via orientation to utilize the Access RIO registration system and independently register for classes.	<i>Done</i>	<i>Done</i>	<i>SP10</i>	<i>Done</i>	<i>Done</i>	<i>Ongoing</i>
Educational Partnerships						
EOP&S / CARE Through EOPS orientation, new students will demonstrate knowledge and awareness of services available to meet their educational goals.	<i>Done</i>	<i>Done</i>	<i>FA09, SP10</i>	<i>Done</i>	<i>Done</i>	<i>Ongoing</i>



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Financial Aid Students will demonstrate an understanding of the financial aid process from how to apply, eligibility requirements, processing timelines, and finally how and when funds will be received after attending an information session	<i>Done</i>	<i>Done</i>	<i>SP10</i>	<i>Done</i>	<i>Done</i>	<i>Done</i>
Outreach						
Student Activities						
Student Health Services Students will demonstrate greater knowledge about the availability of health services following a visit to the Student Health Center.	<i>Done</i>	<i>Done</i>	<i>SP10</i>	<i>Done</i>	<i>Done</i>	<i>Done</i>
Transfer Center Students will successfully submit an online admission application for transfer to California State University, Los Angeles (CSULA) and California State University, Fullerton (CSUF).	<i>Done</i>	<i>Done</i>	<i>FA 09</i>	<i>Done</i>	<i>Done</i>	<i>Done</i>



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TRIO (SSS) Student Support Services students will demonstrate financial literacy by creating a college affordability plan including the FAFSA, scholarship information, and money management resources.	<i>Done</i>	<i>Done</i>	<i>SP10</i>	<i>Done</i>	<i>Done</i>	<i>Done</i>
Veterans Veteran students who seek to be certified to receive Veterans Educational Benefits will learn the process and steps required to be certified and remain eligible. Veteran students who seek an Educational Evaluation and Education Plan required to receive Veterans Educational Benefits will learn the steps required to secure a complete evaluation and plan.	<i>Done</i>	<i>Done</i>	<i>FA09</i>	<i>Done</i>	<i>Done</i>	<i>Done</i>
% Complete	81%	81%	75%	75%	75%	75%