



**Rio Hondo College  
Student Services**

**Student Learning Outcomes  
2010-2011**

*The SLO cycle will repeat once a year. During each cycle SAOs (Service Area Outcomes) may be developed in addition to the SLOs (Student Learning Outcomes). SLO/SAO listed below are only those active in the SLOlutions software. Grant funded programs may choose one grant objective that is measurable as an SLO/SAO.*

<b>Programs</b>	<b>STEP 1 Identify SLO</b>	<b>STEP 2 Assessment Methods, Rubric &amp; Tool Created</b>	<b>STEP 2 Gather Evidence</b>	<b>STEP 3 Summarize Findings</b>	<b>STEP 4 Develop Action Plan</b>	<b>QC Review (date)</b>	<b>STEP 5 Implement Action Plan</b>
	<b>Sept 10</b>	<b>Sept-Dec 10</b>	<b>Dec 10</b>	<b>Jan - Mar 11</b>	<b>Apr-May 11</b>		<b>May 11 and Ongoing</b>
<b>Admissions &amp; Records</b>  Returning and new student applications will be processed in an accurate and timely manner.	<i>Done</i>	<i>Done</i>	<i>FA10</i>	<i>Done</i>	<i>Done</i>	<i>5/10/12</i>	<i>Ongoing</i>
<b>Assessment Center</b>  Students will become better prepared to take the college assessment test battery as a result of reviewing sample practice tests  The Assessment Center will provide comprehensive, up-to-date; diagnostic tools to place students in math, reading and English Courses  The Assessment Center will provide a variety of testing to the RHC community.  The Assessment Center will support academic administrative and student services endeavors at RHC.	<i>Done</i>	<i>Done</i>	<i>FA10/SP11</i>	<i>Done</i>	<i>Done</i>	<i>5/10/12</i>	<i>Ongoing</i>



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<b>CalWORKs</b>  CalWORKs students will discuss their academic progress with their instructors for each Fall and Spring semester.	<i>Done</i>	<i>Done</i>	<i>FA10/SP11</i>	<i>Done</i>	<i>Done</i>	<i>6/13/12</i>	<i>Ongoing</i>
<b>Career Development Center</b>  Students new to the Career Center will learn about Career Resources.	<i>Done</i>	<i>Done</i>	<i>FA10/SP11</i>	<i>Done</i>	<i>Done</i>	<i>8/29/12</i>	<i>Done</i>
<b>Counseling &amp; Student Development</b>  CSD will provide comprehensive counseling services by appointment and/or on a walk-in basis at times and in locations that are convenient for RHC students.  CSD will offer courses that cover orientation, college exploration, career and life planning both during regular class meeting times and on-line.  CSD will actively fulfill its role in the RHC Matriculation process.	<i>Done</i>	<i>Done</i>	<i>FA10/SP11</i>	<i>Done</i>	<i>Done</i>	<i>8/29/12</i>	<i>Done</i>



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<b>Disabled Students Programs &amp; Services</b>  To determine if the services provided are satisfactory to the students needs.	<i>Done</i>	<i>Done</i>	<i>FA10/SP11</i>	<i>Done</i>	<i>Done</i>	<i>6/13/12</i>	<i>Ongoing</i>
<b>Educational Partnerships/Outreach</b>	<i>Due to administrative changes, the Associate Dean, Student Services assumed responsibility for this program in August 2010.</i>						
<b>EOP&amp;S / CARE</b>  First year Rio Hondo/EOP&S students will identify their educational goal/major within their first semester in the EOP&S program.	<i>Done</i>	<i>Done</i>	<i>FA10/SP11</i>	<i>Done</i>	<i>Done</i>	<i>6/13/12</i>	<i>Ongoing</i>
<b>Financial Aid</b>  Students will demonstrate an understanding of the financial aid process from how to apply, eligibility requirements, processing timelines, and finally how and when funds will be received after attending an information session.	<i>Done</i>	<i>Done</i>	<i>SP11</i>	<i>Done</i>	<i>Done</i>	<i>8/29/12</i>	<i>Done</i>
<b>Student Activities</b>	<i>Due to administrative changes, there was an Acting Director responsible for this program for most of this academic year.</i>						
<b>Student Health Services</b>							



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<p><b>Transfer Center</b> Students will be able to complete the application process to a California State University and/or University of California.</p> <p>Students will identify the general transfer requirements to the University of California and the California State University Systems.</p>	<i>Done</i>	<i>Done</i>	<i>FA10/SP11</i>	<i>Done</i>	<i>Done</i>	<i>8/29/12</i>	<i>Done</i>
<p><b>TRIO (SSS)</b> Student Support Services students will demonstrate financial literacy by creating a college affordability plan including the FAFSA, scholarship information and money management resources.</p>	<i>Done</i>	<i>Done</i>	<i>SP11</i>	<i>Done</i>	<i>Done</i>	<i>5/10/12</i>	<i>Done</i>
<p><b>Veterans</b> Veteran students who seek to be certified to receive Veterans Educational Benefits will learn the process and steps required to be certified and remain eligible.</p> <p>Veteran students who seek an Educational Evaluation and Education Plan required to receive Veterans Educational Benefits will learn the steps required to secure a complete evaluation and plan.</p>	<i>Done</i>	<i>Done</i>	<i>FA10/SP11</i>	<i>Done</i>	<i>Done</i>	<i>5/10/12</i>	<i>Done</i>



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% Complete	79%	79%	79%	79%	79%		79%