



**Rio Hondo College
Student Services**

**Student Learning Outcomes
2012-2013**

The SLO cycle will repeat once a year. During each cycle SAOs (Service Area Outcomes) may be developed in addition to the SLOs (Student Learning Outcomes). SLO/SAO listed below are only those active in the SLOlutions software. Grant funded programs may choose one grant objective that is measurable as an SLO/SAO.

Programs	STEP 1 Identify SLO	STEP 2 Assessment Methods, Rubric & Tool Created	STEP 2 Gather Evidence	STEP 3 Summarize Findings	STEP 4 Develop Action Plan	STEP 5 Implement Action Plan
	Sept 12	Sept-Dec 12	Dec 12	Jan - Mar 13	Apr-May 13	May 13 and Ongoing
Admissions & Records Returning and new student applications will be processed in an accurate and timely manner.	<i>Done</i>	<i>Done</i>	<i>FA12</i>	<i>Done</i>	<i>Done</i>	<i>Done</i>
Assessment Center						
CalWORKs CalWORKs students will discuss their academic progress with their instructors for each Fall and Spring semester.	<i>Done</i>	<i>Done</i>	<i>FA12/SP13</i>	<i>Done</i>	<i>Done</i>	<i>Done</i>
Career Development Center Students can make effective use of three online career resources for research purposes. Based on the directed career assessment interpretation, students can effectively integrate assessment information toward career and major decision making.	<i>Done</i>	<i>Done</i>	<i>SP13</i>	<i>Done</i>	<i>Done</i>	<i>Ongoing</i>



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Counseling & Student Development						
Disabled Students Programs & Services Students will be satisfied with the level and quality of DSPS services.	<i>Done</i>	<i>Done</i>	<i>SP13</i>	<i>Done</i>	<i>Done</i>	<i>Done</i>
Educational Partnerships/Outreach El Monte Pledge Cohorts will exceed by 5% or greater in the following Student Success Scorecard metrics (Persistence, 30-units, 60-units) compared to all 1 st -time students from the cohort year.	<i>Done</i>	<i>Done</i>	<i>FA12</i>	<i>Done</i>	<i>Done</i>	<i>Done</i>
EOP&S / CARE	<i>The Director responsible for this program retired in March 2013.</i>					
Financial Aid						
Student Life & Leadership Associated Students: Students will be able to understand and apply Parliamentary Procedure at official meetings.	<i>Done</i>	<i>Done</i>	<i>FA12/SP13</i>	<i>Done</i>	<i>Done</i>	<i>Done</i>



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Student Life & Leadership Student Leadership Institute (SLI) - The SL&L Staff will successfully retain and graduate at least 85% of SLI cohort members.						
Student Health Services	<i>The Coordinator responsible for this program was on leave during this academic year.</i>					
Transfer Center						
TRIO (SSS) Student Support Services students will demonstrate financial literacy by creating a college affordability plan including the FAFSA, scholarship information and money management resources.	<i>Done</i>	<i>Done</i>	<i>SP13</i>	<i>Done</i>	<i>Done</i>	<i>Done</i>
Veterans New veteran students who seek to be certified and receive an Educational Evaluation required to receive Veterans Educational Benefits will learn the process and steps required to be certified and remain eligible.	<i>Done</i>	<i>Done</i>	<i>FA12</i>	<i>Done</i>	<i>Done</i>	<i>Done</i>



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% Complete	57%	57%	57%	57%	57%	57%