Los Angeles County Resources
A list of county, state, and federal resources and services available to support LA County residents during the coronavirus/COVID-19 pandemic:

COUNTY OF LOS ANGELES RESOURCES
GENERAL INFORMATION ABOUT SERVICES & CLOSURES:
https://lacounty.gov/covid19/closures/

211 LA COUNTY
Information and referrals to health, human and social services in Los Angeles County
Hours: 24 hours, 7 days a week
Contact information: Dial 2-1-1

DEPARTMENT OF CONSUMER & BUSINESS AFFAIERS
Local, state and federal resources, including layoff aversion, emergency loans, and report price gouging
Phone: (800) 593-8222 or (844) 432-4900
Website: https://covid19.lacounty.gov/covid19/consumers-businesses/

*NEW: LA County Business and Disaster Worker Helpline:
Counseling and support for business owners and workers affected by COVID-19 emergency
Phone: (833) 238-4450
Website: LACountyHelpCenter.org
Email & Social Media: DisasterHelpCenter@lacounty.gov
@LACHelpCenter on Twitter, Facebook, and Instagram

DEPARTMENT OF CHILDREN AND FAMILY SERVICES
For parents, youth, caregiver or service providers involved with DCFS with questions about current services and closures, email: COVID19Info@dcfs.lacounty.gov
Child Protection Hotline: (800) 540-4000

DEPARTMENT OF HEALTH SERVICES
Offers phone and telemedicine visits to patients
Phone: (844) 804-0055

DEPARTMENT OF MENTAL HEALTH
Connect to mental health services including screening, assessment, referral to a service provider, crisis counseling, and linkage to resources (24 hours)
ACCESS Phone Line: (800) 854-7771
Links: https://dmh.lacounty.gov/get-help-now/

DEPARTMENT OF PUBLIC HEALTH
Public health clinic services and COVID-19 updates
Phone: (213) 240-8040
Link: https://publichealth.lacounty.gov/chs/phcenters.htm

DEPARTMENT OF PUBLIC SOCIAL SERVICES
CalFresh, General Relief, CalWORKs, CAPI, and Medical benefits available to new and existing customers.
Phone: (866) 613-3777
Link: http://dpss.lacounty.gov

DOMESTIC VIOLENCE COUNCIL
Domestic Violence Shelter information and resources
DV Hotline: (800) 978-3600
Link: http://publichealth.lacounty.gov/dvcouncil/

LOS ANGELES COUNTY LIBRARY
Library resources, including Digital Library Card services
Website: LACountyLibrary.org/library-cards

LOS ANGELES HOMELESS SERVICES AUTHORITY
Resources for people experiencing homelessness and homeless service providers
Website: https://www.lahsa.org/news?article=671-coronavirus-what-you-can-do-to-prepare

LA COUNTY OFFICE OF EDUCATION
Resources for teachers, parents and students
Website: https://www.lacoe.edu/

METRO (TRANSPORTATION)
Transportation services in Los Angeles County
Website: https://www.metro.net/

OFFICE OF IMMIGRANT AFFAIRS
Information about all County support services
Website: https://oia.lacounty.gov/

SUBSTANCE ABUSE SERVICE HELPLINE
Hotline for substance use disorder resources
Phone: (844) 804-7500

Last updated: 4/1/2020
WORKFORCE DEVELOPMENT, AGING & COMMUNITY SERVICES

Services for older and dependent adults.
- Free meals (adults age 60+), call 1-800-510-2020
- Mediation Services, call 213-738-2621
- Services for Native Americans (e.g., emergency shelter, food, employment, assistance, etc.):
  - Gabrieleno Tongva Tribal Council: 626-286-1632
  - Pukuu Cultural Community Services: 818-336-6105
  - United American Indian Involvement: 213-202-3970
Link: https://wdacs.lacounty.gov/

RESOURCES FOR IMMIGRANTS
CHIRLA (COALITION FOR HUMANE IMMIGRANT RIGHTS LOS ANGELES)
Emergency care regardless of immigration status. Free hotline for questions about the Coronavirus.
Phone: (888) 624-4752
https://www.chirla.org/avada_portfolio/community-education/

FINANCIAL SERVICES
CALIFORNIA: EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD)
Includes information for filing Unemployment, Paid Family leave, Disability Benefits/Paid Sick Leave and more
Phone: (866) 333-4606
www.edd.ca.gov
https://www.edd.ca.gov/about_edd/coronavirus-2019.htm

US SMALL BUSINESS ADMINISTRATION
Federal disaster loans to assist with fixed debts, payroll, and bills that can’t be paid because of closures due to COVID-19
https://disasterloan.sba.gov/ela
Disastercustomerservice@sba.gov
Phone: (800) 659-2955

UTILITIES
LOS ANGELES DEPARTMENT OF WATER & POWER
Information about services, including extended payment plans and customer care
Phone: (800) DIAL-DWP or (800) 342-5397
Link for customers to request payment plan: www.ladwp.com/CustomerService

RESOURCE GUIDES*
*Note: Not all information in the guides have been verified

CALIFORNIA IMMIGRANT YOUTH JUSTICE ALLIANCE
Resource guide created by California Immigrant Youth Justice Alliance
https://ciyja.org/covid19/

LA FORWARD
Crisis Response Guides for the Financially Vulnerable, Parents and Families, and Mental Health Care
https://www.losangelesforward.org/crisis-guides

ONE DEGREE
Includes resources for basic needs such as food, finances, and childcare
One Degree COVID-19 (Coronavirus) Resource Guide

MENTAL HEALTH HOTLINES
NATIONAL SUICIDE PREVENTION LIFELINE
Phone: (800) 273-8255

TREVOR PROJECT LIFELINE
National hotline offering support to LGBTQ youths and allies in crisis or in need of a safe place to talk.
Phone: (800) 788-7386

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