Using our new Zoom Room for Remote and Online Student Services

This guide provides information on how to obtain remote services at Río Hondo College during the COVID-19 pandemic.

Navigate to the Remote and Online services web page: https://www.riohondo.edu/remoteservices

This page contains information about various remote and online student services at Río Hondo College. Scroll to find the topic of interest.

In this example we are using the Connect to Room button to talk to someone in Admissions and Records. Click the button as shown above.

Your browser will open a page and connect you to Zoom. You may have to give your browser permission to open a Zoom meeting.
Once connected, you will be asked to wait until the host lets you enter the room. You will see a screen similar to the one below.

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Depending on your computer’s configuration, you may be prompted about your audio selections. Samples are shown below. You may dial into the session if your computer does not have a microphone and speakers. If you have a microphone and speaker, click on the **Computer Audio** tab.

Choose **Join with Computer Audio**.

You will then enter the Zoom meeting and be greeted by the host.