Using our new Zoom Room for Remote and Online Student Services

This guide provides information on how to obtain remote services at Río Hondo College during the COVID-19 pandemic.

Navigate to the Remote and Online services web page: https://www.riohondo.edu/remoteservices

This page contains information about various remote and online student services at Río Hondo College. Scroll to find the topic of interest.

In this example we are using the Connect to Room button to talk to someone in Admissions and Records. Click the button as shown above.

Your browser will open a page and connect you to Zoom.

NOTE: You may be prompted to install the Zoom app on your phone at this step if it is not already installed.
Once connected, you will be asked to wait until the host lets you enter the room. You will see a screen similar to the one below.

![Screen](image)

Please wait, the meeting host will let you in soon

Admissions & Records

You will then be asked to identify yourself. Put in your name.
You will then enter the Zoom meeting and be greeted by the host. Click on Call Via device Audio to turn on audio. Click on the Start Video icon to turn on video.